**Social Prescribing Secondary Care Link Worker – 1 year pilot**

**Job Description**

**Responsible To:** Head of Community Services

**Responsible For:** Volunteers

**Location:** 3 Secondary Care Locations

Studdert Kennedy House, Worcester

New Brook Prince of Wales Community Hospital, Bromsgrove

Midwifery Hub, Kidderminster Hospital

**Overall Purpose**

To co-ordinate and facilitate a social prescribing service aimed at facilitating the transition from secondary care provision to primary care or self-care by providing information and/or advice and sign posting to community services and self-care. The Social Prescriber will act as a bridge between health care professionals and the range of opportunities locally to improve health and wellbeing outside the medical model approach. The remit should include increasing confidence, personal resilience and reducing health inequalities by addressing wider issues such as debt, poor housing, relationship difficulties and low self-esteem by increasing people’s active involvement within their local communities.

**Key responsibilities:**

1. To provide personalised support to individuals to take control of their wellbeing, live independently and improve their health outcomes. Helping people identify the wider issues which impact on their health and wellbeing such as debt, poor housing, unemployment, loneliness and caring responsibilities
2. To work effectively with professional teams within secondary mental health and midwifery to promote an understanding of social prescribing and facilitate referrals to the service
3. In close collaboration with secondary mental health, to effectively manage the referrals and assessment process
4. To co-produce a personalised plan to improve health and wellbeing, introducing or reconnecting people to community groups and statutory services. Helping people to maintain or regain independence through living skills, adaptations, enablement approaches and simple safeguards
5. To manage and prioritise caseload, in accordance with needs, priorities and urgent support required by individuals
6. To ensure appropriate support to overcome specific issues by signposting and referring to other agencies and services, connecting people to community groups and statutory services for practical and emotional support.
7. To build effective relationships with key staff in secondary mental health and midwifery services, attending relevant meetings and becoming part of the wider network team, giving information and feedback on social prescribing
8. To refer people back to other health professionals/agencies where appropriate
9. To work with commissioners and local partners to identify unmet needs within the community and gaps in community provision
10. To seek regular feedback about the quality of services and the impact of social prescribing, preparing and providing both written and verbal feedback and reports on performance
11. To support the involvement, where appropriate, of volunteers to facilitate, engage and mentor individuals to access community groups and services to build independence, self-confidence and resilience
12. To use appropriate systems for data capture, case management, feedback and reporting, adhering to data protection legislation and data sharing agreements
13. To work as part of the team to seek feedback, continually improve the service and contribute to business planning

**Other Responsibilities:**

* This role will involve working in different locations, and may require you to travel across the county including isolated rural areas. The ability and means to travel independently within Worcestershire is essential.
* There may be occasional evening and weekend work which will be considered as part of your normal working hours.

**In addition, all Onside employees are expected to:**

* Work within the organisation’s stated principles and values, adhering at all times to the organisational policies, procedures and guidelines
* Demonstrate a commitment to equal opportunities, social inclusion and individual empowerment
* Show a commitment to personal, professional and organisational development.
* Contribute to organisational promotional and networking activities.
* Work flexibly and co-operatively with colleagues to support the needs of the organisation and assist with wider social prescribing services as required

**Onside People:**

* are **passionate** about what they do
* **value difference**
* are **creative** in their approach
* are committed to **fairness and justice**

While the job description provides the main duties and responsibilities for the position, it is not definitive and employees are expected to carry out any additional duties compatible with their skills and abilities. The above may be subject to change and alteration from time to time with the prior agreement of the job holder.

Signed ………………………………………………....

Date .......................................................................

Print Name …………………………………………………