**Social Prescribing Link Worker**

**Parents & Young People**

**Job Description**

**Responsible To:** Wellbeing Lead

**Responsible For:** Volunteers

**Location:** Based at GP surgeries across Evesham, Broadway, Bredon & Inkberrow

**Overall Purpose**

Social prescribing strengthens personal and community resilience and reduces health inequalities by addressing wider issues such as debt, poor housing and physical inactivity and by increasing people’s active involvement within their local communities. This specialist social prescribing role will provide a diverse and broad range of interventions to support the specific needs of parents, young people and families. Ensuring appropriate support to overcome specific issues by signposting and referring to other agencies and services and connecting people to community groups and statutory services for practical and emotional support.

This role will empower parents and young people to focus on what matters to them and responding by provding a range of interventions and strategies to tackle issues such as harmful behavior and self harm, navigating relationships, family conflict, parenting skills, anxiety, low level mental ill health, problems at school, caring responsibilities and exam stress.

**Key responsibilities:**

* To manage the referrals process, encouraging and promoting referrals from a wide range of agencies to ensure broad use of the social prescribing service
* To co-produce a personalised plan to improve health and wellbeing, for parents and young people connecting individuals to community groups and statutory services.
* To manage and prioritise caseload, in accordance with needs, priorities and urgent support required by individuals
* To refer people to other health professionals/agencies where appropriate
* To work within local communities to support the setup of new sustainable community groups and services where there is a gap in local provision
* To ensure appropriate safeguarding procedures and practices are in place within local community groups and networks, supporting local groups to develop where necessary
* To build effective relationships with key staff in GP practices, attending relevant meetings and becoming part of the wider network team, giving information and feedback on social prescribing
* To seek regular feedback about the quality of services and the impact of social prescribing, preparing and providing both written and verbal feedback and reports on performance
* To work with the Onside Volunteer Coordinator to recruit and support volunteers to facilitate, engage and mentor children young people and families to access community groups and services
* To use appropriate systems for data capture, case management, feedback and reporting and adhering to data protection legislation and data sharing agreements
* To work as part of the team to seek feedback, continually improve the service and contribute to business planning

**Key Tasks/Activities of the role**

* Provision of one to one support for parents and young people
* Provision of facilitated parent support groups
* Facilitated peer support groups for young people
* Provide mentoring on a one-to-one and group basis as required
* Co-ordinating the services of other specialist agencies as appropriate to meet the needs of the individual
* Working closely with schools and colleges to ensure a joined up and consistent approach to support the needs of parents and young people
* Supporting parents and young people to participate in activities within their community to build confidence and self esteem
* Working with young people to facilitate the building of relationships with trusted people
* Linking young people and parents, and other services as appropriate including Early Intervention Family Support
* Working with vulnerable young people and parents, within communities, to establish needs based on a whole family assessment and contribute to forming a robust action plan agreed with the family and other key agencies
* Supporting parents and young people to make decisions around the type of support required that best meets their health and wellbeing needs
* Providing or enabling access to a range of family support interventions to support the agreed outcomes e.g. parenting skills, behavioural, anger management and social isolation
* This role will involve working in different locations, and will require you to travel across the county including isolated rural areas. The ability and means to travel independently within Worcestershire is essential.
* There may be occasional evening and weekend work which will be considered as part of your normal working hours.

**In addition, all Onside employees are expected to:**

* Work within the organisation’s stated principles and values, adhering at all times to the organisational policies, procedures and guidelines
* Demonstrate a commitment to equal opportunities, social inclusion and individual empowerment
* Show a commitment to personal, professional and organisational development.
* Contribute to organisational promotional and networking activities.
* Work flexibly and co-operatively with colleagues to support the needs of the organisation and assist with wider social prescribing services as required

**Onside People:**

* are **passionate** about what they do
* **value difference**
* are **creative** in their approach
* are committed to **fairness and justice**

While the job description provides the main duties and responsibilities for the position, it is not definitive and employees are expected to carry out any additional duties compatible with their skills and abilities. The above may be subject to change and alteration from time to time with the prior agreement of the job holder.

Signed ………………………………………………....

Date .......................................................................

Print Name …………………………………………………