**Dementia Wellbeing Engagement Worker**

**Person Specification**

**Qualifications**

**Essential:**

* Good general standard of education
* NVQ Level 3 or equivalent

**Desirable**

* IT/Digital qualification
* Young Onset Dementia/ Dementia qualification
* Advocacy/Information and Guidance/Mentoring qualification

**Experience**

**Essential:**

* Experience of working with a wide range of vulnerable/disadvantaged adults who may have, for example, mental health issues, dementia, learning disability or older adults facing isolation
* Some experience of working in a role facilitating and supporting the use of digital platforms/assistive technology
* Some experience of organising and facilitating digital awareness activities
* Some experience of organising and carrying out digital training workshops
* Experience of recording case notes, identifying and recording outcomes
* Networking and liaising with a range of individual and organisations in both the voluntary and statutory sector
* Recording, monitoring and evaluating service delivery, including computer based systems
* Working within and contributing to a team
* Experience of effective signposting
* Experience of record keeping and report writing

**Desirable**

* Specific experience of working with those affected by young onset dementia
* Experience of supporting carers and understanding their specific needs
* Experience of working with volunteers and developing them as digital champions
* Experience of working with statutory and voluntary agencies

**Skills**

**Essential**

* Good organising and time management skills
* Excellent communication and interpersonal skills
* Able to assess and evaluate client need
* Able to tailor training and information appropriately to meet the needs of the client/carer
* Research and information gathering skills
* Able to network and build effective working relationships
* Able to work on own initiative and manage own time
* Assessment of individuals and their needs
* Monitoring and evaluation of the effectiveness of service provided
* Maintaining boundaries and ensuring clarity and understanding of the role

**Desirable**

* Able to use a range of communication methods to meet the varying needs of service users

**Knowledge**

**Essential**

* Understanding and knowledge of digital technology platforms to support individuals
* Assistive technologies to enhance quality of life, increase independence, confidence and self-esteem
* Issues affecting the lives of vulnerable and/or, disadvantaged adults specifically those with cognitive and memory impairment
* Local organisations and partners to support the implementation and promotion of this work
* Issues relating to empowerment and disempowerment
* Accessible communication methods
* Equal Opportunities and Diversity

**Desirable**

* Local and national organisations and services relevant to service users
* Social and health care systems and processes
* A working knowledge of relevant legislation including Disability Discrimination Act, Data Protection, GDPR, Health and Safety, Mental Capacity Act
* An understanding of the needs of people with young onset dementia, their family and carers

**Other Requirements and Personal Attributes**

**Essential**

* Creative, lateral thinker
* Resilient
* Positive outlook, seeing opportunities
* Sees potential in people/situations
* Enthusiastic, passionate, and driven
* Self-confident and Assertive
* Encouraging, supportive, caring, and empathetic
* Committed to principles of social justice
* Non-judgemental in communication
* Committed to equality of opportunity and promotion of diversity
* Able to work with some flexibility to accommodate occasional out of hours working
* Able to travel independently within the service area

**Onside People:**

* are **passionate** about what they do
* **value difference**
* are **creative** in their approach
* are committed to **fairness and justice**